

MEDIA STATEMENT

1 November 2024

BACKGROUND INFORMATION:

- In November 2023, The Benevolent Society (Benevolent) received eight non-compliance notices from the NDIS Quality and Safeguards Commission for late submission of Behaviour Support Plans.
- Benevolent takes seriously the findings of the Commission in respect to the timeliness of Behaviour Support Plans.
- Last year, Benevolent identified and implemented immediate improvements to staff supervision and monitoring systems in our disability portfolio to ensure we are fully compliant with Behaviour Support rules.

Please find below a statement by Lin Hatfield Dodds, CEO, The Benevolent Society.

“A detailed internal review and follow up action concluded there were no significant safety risks linked to the late submission of Behaviour Support Plans. We have implemented systems improvements for the timely submission of these plans. We are absolutely committed to the safety and well-being of our clients.”

ABOUT THE BENEVOLENT SOCIETY:

- The Benevolent Society has been supporting Australians since 1813 and has a long, respected, and trusted reputation for high quality service delivery in Disability, Aged Care, and Family & Children services that assist all people to achieve their goals. Our vision is for a just society where all Australians can live their best life.
- Benevolent has offices across New South Wales, South Australia, ACT and Queensland that include multidisciplinary teams and professionals who work with clients to ensure they get the support they need across a range of services to help them achieve their goals.
- For more information, existing and new clients can call The Benevolent Society's Support Centre on 1800 236 762 or visit the website on benevolent.org.au

---ENDS---

MEDIA CONTACT:

E: Media@benevolent.org.au