At The Benevolent Society, we love hearing from you. We help lots of children every year. Knowing what you like or don't like is very helpful for us. Your ideas help us create a great service.

Don't worry, your feedback won't change your support.

If we need to fix something, we will try to do it as quickly as we can, but this might take a few weeks. We will let you know what we are doing along the way.

Even if you tell us you don't like something we are doing or you don't like someone you meet, we will still be kind and helpful. You won't get into trouble. When you are telling us something, you don't have to tell us your name.

To find out more information about our services, go to
benevolent.org.au

Or connect with us at:
1800 236 762

benevolent SOCIETY
National Office
The Benevolent Society
2E Wentworth Park Road
Glebe NSW 2037

The Benevolent Society acknowledges the Traditional Owners of Country throughout Australia and recognises Aboriginal & Torres Strait Islander continuing connection to land, waters and community. We pay our respects to Elders both past and present.

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Feedback and Complaints

Tell us what you think

benevolent SOCIETY

Here are some ways you can tell us what you think:

- Talk to your worker or anyone from The Benevolent Society
  - Your worker is

    _____

    _____
  - Their boss's name is

    _____

    _____
- You can write or draw something
- Call The Benevolent Society on 1800 236 762
- Call Kids Helpline on 1800 55 1800
- Email us at: feedbackandcomplaints@benevolent.org.au
- You can ask an adult to help you tell us

You can write or draw something here. Give it to someone at The Benevolent Society, or someone else who can give it to The Benevolent Society for you.

What I don't like:

What I like:

What I would like: