

Home Care Package funding and fees (as at Nov 2018)

The Benevolent Society's primary focus in the provision of Home Care Packages is to understand what help you want and what you can afford. Our aim is ultimately to support your goals and enable you to do more of the things you love doing. We will work with you to determine how this can be best structured within the Home Care Package environment.

There are two sides to the Home Care Package:



1 The **budget** which is the **income bucket** and

2



The **service charges** which are drawn from the budget to **pay for services**.

The Budget or Income Bucket

There are a number of ways this income bucket (budget) is filled. These include:

Government Funds

(which is the subsidy) and the amount of this depends on your package level

Income Tested Fee

The government will assess your income and dependant on this assessment your government funds or subsidy may be reduced requiring you to contribute that amount to your budget.

Basic Fee

This is a fee that the Government allows a provider to charge to cover some of their costs, we will ascertain in the first instance your ability to pay this fee before charging you. It is a maximum rate of 17.5% of single aged pension.

Supplements

There are number of supplements that the government pays for specific conditions or situations, examples include dementia, individual requiring oxygen and Veterans supplements to name a couple. You will need to meet the eligibility criteria to receive these.


Top-ups

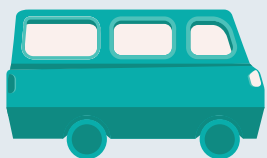
You may also want to contribute your own money to enable you to receive more services or more hours of services, this is then added to your income bucket.

List of service charges drawn from your Home Care Package budget

The prices change for different times of the day or week. We are here to make it easy as possible, so if it is not clear which pricing category your service requirements or wishes fit into please talk to us and we can walk through the detail.

Services Price List (hourly rates)

Service Type	Weekdays 6am - 8pm	Weekdays 8pm - 6am	Saturday	Sunday	Public Holidays
 Domestic Assistance, In Home Flexible Respite, Meal Preparation, Personal Care	\$50.34	\$62.33	\$69.46	\$87.57	\$104.11
 Shopping Services, Social Support or Community Access	\$54.98	\$66.97	\$74.10	\$92.21	\$108.75
 Nursing Services – Registered Nurse	\$66.30	NA	NA	NA	NA



Our **Social Support and Community Access** prices include 10 kilometres travel per hour. All other services listed include 4 kilometres travel. If you utilise additional kilometres to those included in our prices there will be a charge of 95 cents/km.

Wellbeing, Support and Coordination

We recommend that you include the wellbeing, support and coordination option. It means that one of our Home Support Partners works closely with you to ensure you are meeting your goals. It includes regular phone check ins, regular face to face catch ups as well as full coordination of support services, rostering, payment for service billing. It lets you concentrate on the things you most enjoy doing. Once again these costs come out of Home Care Package budget.



Level	Weekly charge
Home Care Package Level 1	\$61.20
Home Care Package Level 2	\$117.30
Home Care Package Level 3	\$198.90
Home Care Package Level 4	\$294.80

Coordination and Quality Assurance

If you choose not to take the wellbeing, support and coordination option, your budget will be charged the coordination and quality assurance costs. This charge is in place to cover the costs of processing payments for services as well as Government probity and accreditation requirements.

It is important to note, as this is a self-managed option, this means that you will not have the benefit of regular access to our Home Support Partners and any client initiated contact with a Home Support Partner will be charged to your budget at a rate of \$67.60 (30 min increments).

Level	Weekly charge
Home Care Package Level 1	\$40.80
Home Care Package Level 2	\$90.78
Home Care Package Level 3	\$111.18
Home Care Package Level 4	\$131.58



Other charges

Assessment and establishment charge (new clients)

The assessment and establishment charge is applied from when you sign with us. It covers the cost of us assessing your needs, establishing your goals and arranging for services of your choice to commence. In the majority of cases it will be covered through Government subsidies prior to services commencing. If for some reason it is not we will apply it across a 6 month period to ensure that you don't miss out on any service.

Level	One off at commencement
Home Care Package Level 1	\$150.00
Home Care Package Level 2	\$250.00
Home Care Package Level 3	\$600.00
Home Care Package Level 4	\$850.00



One off equipment purchases

Where you wish to purchase a piece of equipment (one off) a 10% surcharge will be applied capped at \$100.

Staff other than The Benevolent Society

If you choose staff other than The Benevolent Society to provide services a surcharge of 10% will apply.

Exit charge

If at the time of discharge from our service your budget is in surplus after all outstanding services have been accounted for, a charge of 18% of the surplus capped at \$350 will be deducted from the surplus prior to any funds being distributed to another age care provider or returned to the government.

Remember we are here to help, please feel free to call us to discuss any of these pricing, how they would apply to you, your situation and your package as a whole. Contact us on 1800 236 762.