

Home Care Package funding and fees (as at Oct 2019)

The Benevolent Society's primary focus in the provision of Home Care Packages is to understand what help you want and what you can afford. Our aim is ultimately to support your goals and enable you to do more of the things you love doing. We will work with you to determine how this can be best structured within the Home Care Package environment.

There are two sides to the Home Care Package:



1 The **budget** which is the **income bucket** and



2 The **service charges** which are drawn from the budget to **pay for services**.

The Budget or Income Bucket

There are a number of ways this income bucket (budget) is filled. These include:

Government Funds

(which is the subsidy) and the amount of this depends on your package level

Income Tested Fee

The government will assess your income and dependant on this assessment your government funds or subsidy may be reduced requiring you to contribute that amount to your budget.

Basic Fee

This is a fee that the Government allows a provider to charge to cover some of their costs, we will ascertain in the first instance your ability to pay this fee before charging you. It is a maximum rate of 17.5% of single aged pension.

Supplements

There are number of supplements that the government pays for specific conditions or situations, examples include dementia, individual requiring oxygen and Veterans supplements to name a couple. You will need to meet the eligibility criteria to receive these.


Top-ups

You may also want to contribute your own money to enable you to receive more services or more hours of services, this is then added to your income bucket.

List of service charges drawn from your Home Care Package budget

The prices change for different times of the day or week. We are here to make it easy as possible, so if it is not clear which pricing category your service requirements or wishes fit into please talk to us and we can walk through the detail.

Services Price List (hourly rates)

Service Type	Weekdays 6am - 8pm	Weekdays 8pm - 6am	Saturday	Sunday	Public Holidays
 Domestic Assistance, In Home Flexible Respite, Meal Preparation, Personal Care	\$53.36	\$67.58	\$71.54	\$90.20	\$116.60
 Shopping Services, Social Support or Community Access					
 Nursing Services – Registered Nurse	\$90.00	N/A	N/A	N/A	N/A



Travel is charged when we travel with you or for you for Social Support, Shopping and Community Access at a rate of \$1.15/km.

Home Care Package Management

The ongoing administration activities undertaken by The Benevolent Society ensures the smooth delivery and management of your Home Care Package. This cost applies to both fully managed and self managed packages.

Fully Managed

We recommend that you consider this option. It means that one of our Home Support Partners works closely with you to ensure you are meeting your goals. It includes regular phone check ins, regular face to face catch ups as well as full coordination of support services, rostering, payment for service billing. It lets you concentrate on the things you most enjoy doing.



Level	Fortnight Fully Managed Charge	Fortnight Packaged Management Charge	Total Fortnightly Charge
Home Care Package Level 1	\$80.00	\$40.44	\$120.44
Home Care Package Level 2	\$165.00	\$71.15	\$236.15
Home Care Package Level 3	\$245.00	\$154.83	\$399.83
Home Care Package Level 4	\$365.00	\$234.70	\$599.70

Self Managed

The self managed option, covers the costs of processing payments for services as well as Government probity and accreditation requirements.

It is important to note, as this is a self-managed option, this means that you will not have regular access to our Home Support Partners and any client initiated contact with a Home Support Partner will be charged to the package at a rate of \$67.60 (30 min increments).



Level	Fortnight Self Managed Charge	Fortnight Packaged Management Charge	Total Fortnightly Charge
Home Care Package Level 1	\$45.00	\$40.44	\$85.44
Home Care Package Level 2	\$45.00	\$71.15	\$116.15
Home Care Package Level 3	\$90.00	\$154.83	\$244.83
Home Care Package Level 4	\$90.00	\$234.70	\$324.70

Other charges

One off equipment purchases

Where you wish to purchase a piece of equipment (one off) a 10% surcharge will be applied.



Staff other than The Benevolent Society

If you choose staff other than The Benevolent Society to provide services a surcharge of 10% will apply.

Exit charge

If at the time of discharge from our service your budget is in surplus after all outstanding services have been accounted for, a charge of 18% of the surplus capped at \$350 will be deducted from the surplus prior to any funds being distributed to another age care provider or returned to the government.

Remember we are here to help, please feel free to call us to discuss any of these pricing, how they would apply to you, your situation and your package as a whole. Contact us on 1800 236 762.